

Customer Situation

The Customer is a provider of managed telecom & IT expense management solutions for the US market.

Ingesting invoices from multiple telecom operators as well as Cloud service providers was a time consuming, error prone manual process that resulted in delays in providing optimization recommendations to clients.

Cloud Integration Platform

Solution

A Cloud hosted multi-tenant integration engine was designed and developed that;

Enables configuration and dynamic deployment of data processing and ingestion pipelines.

Automates the download and parsing of scanned paper invoices by integrating with Abbyy Cloud OCR engine.

Processes data in multiple formats – JSON, XML, EDI, CSV and Excel.

Translates non English invoices by integrating with Bing/Google

Impact

Reduced manual processing of paper invoices by more than 60%.

Reduced cost of processing paper invoices by more than 70%.

Reduced support cost by more than 30% by enabling self service integration capabilities.

Reduced product implementation times by more than 30%.